



Affordable Connectivity Program

Helping Households Connect

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

The Affordable Connectivity Program provides:

- Up to \$30/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price.

The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.

Who Is Eligible?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least *one* of the criteria below:

- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating provider's existing low-income internet program;
- Participates in one of these assistance programs:
 - SNAP
 - Medicaid
 - Federal Public Housing Assistance
 - Supplemental Security Income (SSI)
 - WIC
 - Veterans Pension or Survivor Benefits
 - or Lifeline;
- Participates in one of these assistance programs and lives on Qualifying Tribal lands:
 - Bureau of Indian Affairs General Assistance
 - Tribal TANF
 - Food Distribution Program on Indian Reservations
 - Tribal Head Start (income based)

Check out [fcc.gov/ACP](https://www.fcc.gov/ACP) for a **Consumer FAQ** and other program resources.

Two-Steps to Enroll

1. Go to AffordableConnectivity.gov to submit an application or print out a mail-in application; and
2. Contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must **both** apply for the program and contact a participating provider to select a service plan.

Call 877-384-2575

or find more information about the Affordable Connectivity Program at [fcc.gov/ACP](https://www.fcc.gov/ACP)

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About the Organization

Austin Free-Net works with the community to provide access to technology training, devices and affordable internet. We have programs to serve a variety of needs, and we focus on helping anyone and everyone!

Our Services

Monday - Friday | 9AM - 4PM

- ✓ Public Access Computer Lab
- ✓ One-on-One Technical Assistance
- ✓ Access to Affordable Devices
- ✓ Access to Affordable Internet
- ✓ Technology Classes & Workshops

Classes & Workshops

Ask about our current schedule!

Our computer labs, workshops and classes allow individuals to define their unique needs and receive training that is relevant to their motivations, interests, and goals.

Contact:

(512) 236-8225 | access@uastinfreenet
www.austinfreenet | [@austinfreenet](https://www.instagram.com/austinfreenet)
2209 Rosewood Ave. | Austin TX 78702

I really didn't understand computers - I found them intimidating. Now, I find them exciting.

COLLEEN DICKINSON
CLIENT SINCE 2020 SENIOR TECH CLASS



Increasing access to convenient and private digital devices while simultaneously educating participants on how to use those devices. Complete one of two pathways to earn a FREE device.

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DIGITAL
navigators

Providing community members with one-on-one customized and dedicated technology and digital literacy support necessary to accomplish their goals. Schedule an appointment with a qualified Digital Navigator based on your goals and your needs.



Central Texas Resources for Digital Needs

This **resource list** was put together by Travis County, the City of Austin, and the organizations listed below to provide residents with information on digital Central Texas resources.

*Indicates bilingual assistance

Organization and Program	Contact
Who gives out free or discounted devices?	
Austin Free-Net's Learn and Earn program	www.austinfree.net/learnandearn
Austin Public Library's technology lending program	https://data.austintexas.gov/stories/s/Technology-Access/n5ud-qjtt
*EveryoneOn	www.everyoneon.org/find-offers
Human-I-T	www.human-i-t.org/affordable-devices
PC's for People	www.pcsforpeople.org
Pflugerville Public Library's hotspot and laptop checkout program	https://library.pflugervilletx.gov/services/computers-and-internet
*Workforce Solutions Capital Area	www.wfscapitalarea.com
Where can I access free or discounted internet?	
Affordable Connectivity Program	www.affordableconnectivity.gov or 877-384-2575
*Austin Free-Net	www.austinfree.net
*EveryoneOn	www.everyoneon.org/find-offers
Human-I-T	www.human-i-t.org/low-cost-internet or https://store.human-i-t.org
Pflugerville Public Library's computer labs and free Wi-Fi in building and parking lot	https://library.pflugervilletx.gov/services/computers-and-internet
Travis County Community Resource centers	www.google.com/maps/d/viewer?mid=15og-UclXtmzZGopnHX3258V321C_NNUG&ll=30.345869681859522,-97.74164199999998&z=11
Who can help sign people up for the Affordable Connectivity Program, a US government program to help low-income households pay for internet service and connected devices?	
*Austin Free-Net	www.austinfree.net/digital-navigators or 512-236-8225

*Austin Urban Technology Movement (AUTMHQ)	www.autmhq.org/individuals
Goodwill Central Texas	CareerAdvancement@goodwillcentraltexas.org
Human-I-T	www.human-i-t.org/acp
Who offers public access to computers?	
Austin Free-Net	www.austinfree.net
Austin Urban League	https://aaul.org/tca
City of Austin	https://data.austintexas.gov/stories/s/Technology-Access/n5ud-qjtt
*El Buen Samaritano	https://elbuen.org/services/adult-education/
Goodwill Central Texas	Goodwill Community Center location 1015 Norwood Park Blvd open M-Th 8AM-12PM and 1PM-4:30PM Goodwill Resource Center 6505 Burleson Road open 8AM-4:30PM intake@goodwillcentraltexas.org or 512-637-7569
Pflugerville Public Library	https://library.pflugervilletx.gov/services/computers-and-internet
Who can help with computer issues?	
Austin Free-Net's digital navigators	www.austinfree.net/digital-navigators or 512-236-8225
Who can help build technology skills?	
African American Youth Harvest Foundation's adult computer literacy training and certifications	https://aayhf.org
Austin Film Society	www.austinfilm.org/classes-events
Austin Free-Net's digital literacy classes and workshops	www.austinfree.net/public-access-programs
Austin Public Library's computer classes at select libraries	https://library.austintexas.gov/events/computers-technology
Austin Urban League	https://aaul.org/tca
*Austin Urban Technology Movement (AUTMHQ)	www.autmhq.org/individuals
Community Tech Network's Tech Teach-Ins	www.communitytechnetwork.org/blog/category/tech-teach-ins
Community Tech Network and AGE of Central TX's Senior Connect program	www.communitytechnetwork.org/blog/senior-connect-update
Compudopt	www.compudopt.org/digitalskills or 855-532-5060
Drive Your Learning	www.driveyourlearning.org

Goodwill Central Texas's digital skills and online tools	www.goodwillcentraltexas.org/indeed Digital training: intake@goodwillcentraltexas.org or 512-637-7580
Human-I-T's online computer basics courses and office hours	www.human-i-t.org/digital-training
Where can I get online resources for building digital skills in multiple languages?	
Austin Free-Net's Digital Navigators	www.austinfree.net
*Austin Urban Technology Movement (AUTMHQ)	www.autmhq.org/individuals
*Immigrant Connections	www.immigrantsrefugeesandschools.org/post/google-classroom-and-more-in-multiple-languages
Texas State Library and Archives Commission	www.tsl.texas.gov/ld/AEL/LandLtoolkit

General Assistance

***ConnectATX** (www.unitedwayaustin.org/connectatx) and ***2-1-1** (www.211texas.org or call 2-1-1) also connect you to digital resources along with assistance on food, health, transportation, childcare, job training, and housing.

If you are an organization that provides free or discounted internet, devices, and skills training to Central Texas residents and would like to be added to this list, please contact internet@traviscountytexas.gov.